

Bourke Public Library

Disruptive Behaviour

Intent

This policy provides guidelines for library users as to the behaviour expected of those in the library. Library users and staff have the right to assume that the library will be a place free from harassment, abuse, discomfort and psychological stress. The objective of this policy is to ensure that the library is a pleasant and safe environment for both library users and staff.

Policy

In any situation where library staff feel that the health, safety or security of library users, staff or property are threatened, they may take any and all appropriate action to deal with the situation, including, but not limited to, calling the police for assistance.

Library staff may ask a person to leave the library premises with or without prior warning, depending on the seriousness of the violation. Further suspension of library privileges may also be imposed.

Rules of Conduct

The following behaviours will be considered unacceptable in the library, and may result in action being taken against the violator:

1. Loud conversation or laughter which is disturbing to others.
2. Using obscene, insulting or abusive language.
3. Bringing animals into the building.

4. Using radios or other sound-producing devices (including computers) in a way that is disturbing to others.
5. Consuming food or beverages in the building.
6. Smoking in the library.
7. Using any illegal substances in the library.
8. Loitering, sleeping or roving through the library with no apparent intention of using the library materials or resources.
9. Behaving in a threatening manner towards library staff or customers.
10. Bringing weapons into the library.
11. Wilfully destroying or damaging any library property.
12. Using library property in a destructive, abusive or potentially damaging manner.
13. Removing any library property from the premises without authorisation.
14. Moving of any library furniture, including chairs, from one location to another without authorisation from a library staff member.
15. Failing to wear shoes and shirts while in the library.
16. Bringing skateboards, inline skates, bicycles and other similar equipment into the library.
17. Disobeying any reasonable direction of library staff members.
18. Soliciting, petitioning or distributing written materials on library premises without the express permission of library staff.
19. Interfering with the free passage of library staff or users in or onto library premises, including placing objects such as bicycles, scooters, or backpacks in such a manner as to impede free passage in or onto library premises.
20. Violating the library policy for internet use.
21. Engaging in any other behaviour that infringes on the rights of other patrons to use the library and its facilities peacefully and with enjoyment.